









RIFAT ERDEM SAHIN



PRODUCT OWNER | AGILE PRODUCT MANAGEMENT SPECIALIST

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 -  **GitHub:** github.com/rifaterdemsahin
 -  **Portfolio:** <https://rifaterdemsahin.com>
 -  **Schedule a Call:** <https://calendly.com/rifaterdem/schedule>
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PROFESSIONAL SUMMARY

Certified Product Owner specializing in **backlog management, stakeholder alignment, and maximizing product value**. Deep expertise in translating business vision into actionable user stories and acceptance criteria. Proven track record in working closely with engineering teams to deliver high-quality software features iteratively and on schedule.

CORE COMPETENCIES

-  **Product Ownership** - Backlog Grooming & Prioritization - User Story Writing & Acceptance Criteria (BDD) - Roadmap Planning & Release Management - Stakeholder Management & Communication
 -  **Product Discovery** - User Research & Persona Definition - MVP Definition & Scope Management - Data-Driven Decision Making - Competitor Analysis
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KEY ACCOMPLISHMENTS

2024 | EdTech Platform | London

Learning Management System Revamp - Challenge: Modernize the student dashboard to improve course completion rates. - **Solution:** Led the product squad to iteratively release a gamified dashboard based on user feedback. - **Impact:** - Increased course completion rates by 15%. - Achieved a Net Promoter Score (NPS) increase of 10 points. - Delivered the project on time and under budget.

2023 | Retail App | Remote

Mobile Checkout Optimization - Challenge: High drop-off rate at the payment stage of the mobile app. - **Solution:** Prioritized Apple/Google Pay integration and streamlined the guest checkout flow. - **Impact:** - Reduced checkout time by 90 seconds. - Increased mobile conversion rate by 8%. - Generated an estimated £500k incremental revenue annually.

PROFESSIONAL EXPERIENCE HIGHLIGHTS

Senior Product Owner / AI Solutions Architect | January 2025 - Present IBM | London, UK

- Architecting hybrid cloud transformation using IBM Cloud and Red Hat OpenShift for Fortune 500 enterprises
- Implementing watsonx AI solutions for intelligent automation, reducing operational overhead by 35%
- Leading DevSecOps transformation with Ansible Automation Platform and Terraform IaC across multi-cloud environments
- Delivering zero-downtime Kubernetes cluster migrations for mission-critical financial and government workloads
- Building enterprise CI/CD pipelines with GitHub Actions and Jenkins serving 500+ developers globally

Senior Product Owner / Technical Lead | 2020 - 2025 Goldman Sachs, Ypsomed, Cushman & Wakefield

- Led product owner initiatives across finance, healthcare, and real estate sectors
- Designed and implemented solutions supporting millions of daily transactions

- Established best practices and automated frameworks
- Mentored engineering teams on modern technologies and practices
- Delivered solutions achieving 300% improvement in operational efficiency

Product Owner | 2016 - 2020 *Microsoft, Emerson, Various Fortune 500*





- Built enterprise solutions for digital transformation initiatives
- Led cross-functional teams designing scalable applications
- Established frameworks and implementation strategies
- Evangelized modern technologies through technical leadership

EDUCATION

 **Bachelor of Science**

Southern New Hampshire University, USA  | 2013

CERTIFICATIONS & CONTINUOUS LEARNING

-  **Microsoft Certified Solutions Architect Expert**
-  **AWS Certified Solutions Architect Professional**
-  **Azure Solutions Architect Expert**
-  **Certified Kubernetes Administrator (CKA)**

Continuous Learning:

- Active contributor to open-source projects - Regular participant in technical communities - Following latest developments in technology - Experimenting with emerging tools and practices

SECURITY CLEARANCES

 **UK SC (Security Check)** - Valid until 2028

 **NATO Clearance** - Valid until 2029

✓ **Background Checks:** Watchdog (2024), Sterling (2019)

AVAILABILITY & CONTACT

Immediate Availability for product owner roles



Schedule a Discussion: <https://calendly.com/rifaterdem/schedule>



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SUPPORTING DOCUMENTS



Technical Portfolio & Presentations:

[https://rifaterdemsahin.com/wp-](https://rifaterdemsahin.com/wp-content/uploads/2025/02/rifaterdemsahinprofilepresentation.v2025.2.pdf)

[content/uploads/2025/02/rifaterdemsahinprofilepresentation.v2025.2.pdf](https://rifaterdemsahin.com/wp-content/uploads/2025/02/rifaterdemsahinprofilepresentation.v2025.2.pdf)

References and detailed project portfolios available upon request