









RIFAT ERDEM SAHIN


SCRUM MASTER | AGILE DELIVERY LEAD & TEAM COACH


-  **Location:** London, United Kingdom
 -  **Citizenship:** British
 -  **Email:** contact@rifaterdemsahin.com
 -  **Phone:** +44 7848 024173
 -  **LinkedIn:** [linkedin.com/in/rifaterdemsahin](https://www.linkedin.com/in/rifaterdemsahin)
 -  **GitHub:** github.com/rifaterdemsahin
 -  **Portfolio:** <https://rifaterdemsahin.com>
 -  **Schedule a Call:** <https://calendly.com/rifaterdem/schedule>
-

PROFESSIONAL SUMMARY

Certified Scrum Master specializing in **servant-leadership, agile transformation, and team empowerment**. Deep expertise in facilitating Scrum ceremonies, removing impediments, and protecting the team from external distractions. Proven track record in improving team velocity, fostering psychological safety, and coaching Product Owners in backlog management. Expert in Jira/Confluence administration and scaling agile frameworks (SAFe/LeSS).

CORE COMPETENCIES

 **Agile Facilitation & Coaching** - Sprint Planning, Reviews, Retrospectives, and Daily Stand-ups - Conflict resolution and impediment removal - Agile metrics (Velocity, Burndown, Cycle Time) analysis - Coaching teams on self-organization and cross-functionality

 **Tools & Processes** - Jira & Confluence advanced administration - Agile at Scale (SAFe, LeSS) implementation - Kanban board optimization and WIP limit management - Release planning and dependency management

KEY ACCOMPLISHMENTS

2024 | FinTech Scale-up | London

Agile Transformation Lead - Challenge: Transition a traditional waterfall engineering department to Agile methodologies. - **Solution:** Coached 4 squads on Scrum practices, established cadence for ceremonies, and implemented standardized Jira boards. - **Impact:** - Increased feature delivery velocity by 40% within 6 months. - Reduced number of critical bugs in production by 60% through improved Definition of Done. - Improved team morale score from 3/10 to 8/10.

2023 | Global Retailer | Remote

Mobile App Delivery - Challenge: Coordinate delivery across 3 distributed teams to launch a new mobile loyalty app. - **Solution:** Facilitated cross-team Scrum of Scrums and managed cross-team dependencies. - **Impact:** - Successfully launched the app on time to 1M+ customers. - Reduced inter-team friction through transparent dependency mapping. - Established a culture of continuous improvement through effective retrospectives.

PROFESSIONAL EXPERIENCE HIGHLIGHTS

Senior Scrum Master / AI Solutions Architect | January 2025 - Present *IBM | London, UK*

- Architecting hybrid cloud transformation using IBM Cloud and Red Hat OpenShift for Fortune 500 enterprises
- Implementing watsonx AI solutions for intelligent automation, reducing operational overhead by 35%
- Leading DevSecOps transformation with Ansible Automation Platform and Terraform IaC across multi-cloud environments
- Delivering zero-downtime Kubernetes cluster migrations for mission-critical financial and government workloads
- Building enterprise CI/CD pipelines with GitHub Actions and Jenkins serving 500+ developers globally

Senior Scrum Master / Technical Lead | 2020 - 2025 *Goldman Sachs, Ypsomed, Cushman & Wakefield*

- Led scrum master initiatives across finance, healthcare, and real estate sectors

- Designed and implemented solutions supporting millions of daily transactions
- Established best practices and automated frameworks
- Mentored engineering teams on modern technologies and practices
- Delivered solutions achieving 300% improvement in operational efficiency

Scrum Master | 2016 - 2020 *Microsoft, Emerson, Various Fortune 500*





- Built enterprise solutions for digital transformation initiatives
- Led cross-functional teams designing scalable applications
- Established frameworks and implementation strategies
- Evangelized modern technologies through technical leadership

EDUCATION

 **Bachelor of Science**

Southern New Hampshire University, USA  | 2013



CERTIFICATIONS & CONTINUOUS LEARNING

-  **Microsoft Certified Solutions Architect Expert**
-  **AWS Certified Solutions Architect Professional**
-  **Azure Solutions Architect Expert**
-  **Certified Kubernetes Administrator (CKA)**

Continuous Learning:

- Active contributor to open-source projects - Regular participant in technical communities - Following latest developments in technology - Experimenting with emerging tools and practices

SECURITY CLEARANCES

-  **UK SC (Security Check)** - Valid until 2028
-  **NATO Clearance** - Valid until 2029
- ✓ **Background Checks:** Watchdog (2024), Sterling (2019)

AVAILABILITY & CONTACT

Immediate Availability for scrum master roles



Schedule a Discussion: <https://calendly.com/rifaterdem/schedule>



Email: contact@rifaterdemsahin.com



Phone: +44 7848 024173

SUPPORTING DOCUMENTS



Technical Portfolio & Presentations:

[https://rifaterdemsahin.com/wp-](https://rifaterdemsahin.com/wp-content/uploads/2025/02/rifaterdemsahinprofilepresentation.v2025.2.pdf)

[content/uploads/2025/02/rifaterdemsahinprofilepresentation.v2025.2.pdf](https://rifaterdemsahin.com/wp-content/uploads/2025/02/rifaterdemsahinprofilepresentation.v2025.2.pdf)

References and detailed project portfolios available upon request